

TERMS AND CONDITIONS

Our Free Service Setup Offer enables Netbright residential customers who are ordering a new eligible service to obtain a free professional setup service.

ELIGIBLE SERVICES

Eligibility for Free Service Setup is based on location and service type. To qualify, your premise must be located within a locality listed below.

Postcode	Localities
4700	Allenstown, Depot Hill, Fairy Bower, Port Curtis, Rockhampton City, The Keppels, The Range, Wandal, West Rockhampton
4701	Berserker, Frenchville, Greenlake, Ironpot, Kawana, Koongal, Lakes Creek, Limestone Creek, Mount Archer, Nankin, Nerimbera, Norman Gardens, Park Avenue, Red Hill Rockhampton, Rockyview, Sandringham, The Common
4702	Gracemere, Alton Downs, Baralaba, Bouldercombe, Etna Creek, Kabra, Kalapa, Keppel Sands, Marmor, Midgee, Parkhurst, Ridgeland, Stanwell, The Caves
4703	Yeppoon, Adelaide Park, Bangalee, Barlow's Hill, Barmaryee, Causeway Lake, Cobraball, Hidden Valley, Inverness, Lammermoor, Mulara, Tanby, Taroomball, Weeriba, Woodbury
4680	Gladstone Central, South Gladstone, West Gladstone, Gladstone Harbour, Kin Kora, Toolooa, Glen Eden, Sun Valley
4680	Tannum Sands, Boyne Island, Benaraby, Calliope, Clinton, Telina, Taragoola

The orderable services eligible for this offer are listed below.

Service	Speed (Mbps)
Launchpad Pro	50/20
Launchpad Premium	100/40
Home Pro	500/50
Home Stratos	1000/100
Launchpad Wireless	100/10
Wireless Turbo	200/15
Wireless Stratos	400/25

To be eligible for the service, you must order one of Netbright's routers which involves an up-front purchase.

When ordering a service, we will advise you of the availability of the offer at your premise.

PROVISIONING

We will schedule an appointment for our technician to visit your property to install new equipment inside your home. The Free Setup Offer includes:

- Router connection, installation and testing
- Performance check including speed test
- WiFi setup including SSID/password
- WiFi channel optimisation
- Recommendations for improvements

NOT VALID WITH ANY OTHER OFFER

This offer cannot be combined, stacked, or used in conjunction with other active offers or incentives.

SERVICE TERMS

These terms apply to our Free Service Setup Offer, our Standard Form of Agreement terms applying to your Netbright service are available on our website:

<https://www.netbright.com.au/assets/documents/netbright-sfoa.pdf>